



## The Episcopal Health Ministry @ St. Andrew's Driving Ministry Frequently-Asked Questions

**Q:** In order to be approved to drive, what process have the Driving Ministry drivers undergone?

**A:** All of our drivers have valid drivers' licenses, a satisfactory driving record, hold current car insurance, and have had a background check performed by the Diocese. In addition, all our drivers have taken the course on "Sexual Harassment and Prevention", sponsored by the Episcopal Diocese of Michigan.

**Q:** I have a medical appointment and I will need a driver. What is the process?

**A:** As soon as possible, but at least 24 hours before your appointment, please contact Mary or Dan Hunter (maryhunt@umich.edu or 734-971-5248), and describe your requirements. They will check the schedule to see if a driver is available. The available driver will then contact you, and you will, together, work out the logistics.

**Q:** Who pays for the parking, if there is a parking fee?

**A:** Part of the parking fee may be covered by the health care facility. The remainder of the fee will be the responsibility of the patient.

**Q:** Is the driver expecting to be paid? Will I need to reimburse the driver for gas?

**A:** No, donating transportation expenses is part of the driver's ministry.

**Q:** What if I can't walk from the parking lot to the facility?

**A:** The driver will drop the patient off at the facility door, and then park the car.

**Q:** Will the driver be expected to know how to use a wheelchair and be able to transfer the patient from the car to the chair, if needed?

**A:** No, the driver is not a health care professional. Professional staff or a family member will be needed to help with transfers.

**Q:** What if there is a car accident and some one is injured?

**A:** As in any driving situation, as may be needed, the drivers' car insurance will be utilized. All of our drivers are licensed, with good driving records, and have valid car insurance.

**Q:** What if there is an unexpected medical emergency during the trip to or from the health care appointment?

**A:** The driver will use a cell phone to call 911.

**Q:** Is the Driving Ministry available to help with non-treatment related errands?

**A:** No, the Driving Ministry is intended to help, only, with medical and health care appointments.

Posted 11.21.14

Approved 2010

If there are any questions or concerns, please contact  
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