



## **FREQUENTLY ASKED QUESTIONS about the Episcopal Health Ministry @ St. Andrew's DRIVING MINISTRY**

**Q: In order to be approved to drive, what process have the Driving Ministry drivers undergone?**

A: All of our drivers have valid drivers' licenses, a satisfactory driving record, hold current car insurance, and have had a background check performed by the Diocese. In addition, all our drivers have taken the course on "Safe Church", sponsored by the Episcopal Diocese of Michigan.

**Q: I have a medical appointment and I will need a driver. What is the process?**

A: As soon as possible, but at least 24 hours before your appointment, please contact Ann Garvin [agarvin224@aol.com](mailto:agarvin224@aol.com) or 734/663-4075, and describe your requirements. They will check the schedule to see if a driver is available. The available driver will then contact you, and you will, together, work out the logistics.

**Q: Who pays for the parking, if there is a parking fee?**

A: Part of the parking fee may be covered by the health care facility. The remainder of the fee will be the responsibility of the patient.

**Q: Is the driver expecting to be paid? Will I need to reimburse the driver for gas?**

A: No, donating transportation expenses is part of the driver's ministry.

**Q: What if I can't walk from the parking lot to the facility?**

A: As indicated, the driver will drop the patient off at the facility door, and then park the car.

**Q: Will the driver be expected to know how to use a wheelchair and be able to transfer the patient from the car to the chair, if needed?**

A: No, the driver is not a health care professional. Professional staff or a family member will be needed to help with transfers.

**Q: What if there is a car accident and some one is injured?**

A: As in any driving situation, as may be needed, the drivers' car insurance will be utilized. All of our drivers are licensed, with good driving records, and have valid car insurance.

**Q: What if there is an unexpected medical emergency during the trip to or from the health care appointment?**

A: The driver will use a cell phone to call 9-1-1.

**Q: Is the Driving Ministry available to help with non-treatment related errands?**

A: No, the Driving Ministry is intended to help, only, with medical and health care appointments.

If there are any questions or concerns, please contact Ann Garvin at 734/663-4075 or [agarvin224@aol.com](mailto:agarvin224@aol.com)

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